

## COURSE DESCRIPTION

This course provides an understanding of equal employment opportunity (EEO), discrimination and how complaints are managed.

## COURSE CONTENT

This course is aimed at all employees in the Australian workplace.

## COURSE OUTCOMES

This course will provide an understanding of:

- What equal employment opportunity (EEO) means
- The legislation that applies to EEO
- Behaviour that is considered unlawful discrimination, and defences and exceptions
- How organisations should manage internal complaints, and
- What happens when an individual makes an external complaint.

### November 2018

Date	Course	Start time	Finish time	Location
Thu 01	Equal Employment Opportunity for Employees		More than 1 day	Online Learning