

## **COURSE DESCRIPTION**

This course provides an understanding of equal employment opportunity (EEO), discrimination and how complaints are managed.

## **COURSE CONTENT**

This course is aimed at all employees in the Australian workplace.

## **COURSE OUTCOMES**

This course will provide an understanding of:

- What equal employment opportunity (EEO) means
- The legislation that applies to EEO
- Behaviour that is considered unlawful discrimination, and defences and exceptions
- How organisations should manage internal complaints, and
- What happens when an individual makes an external complaint.

There are currently no dates available for this course.